Unit 104: Employability in the construction and built environment sector

# Worksheet 6: Problem solving (tutor)

1. List some benefits of effective teamwork.

Greater productivity; more efficient; improved health and safety; make use of different skills in the team; builds trust.

1. Identify different situations in the construction industry where teamwork is essential

Lifting, carrying, digging, mixing, delivery unloading, reading and discussing drawings, team members can make sure they work together effectively e.g. shared ground rules, clear objectives, effective communication.

1. Give examplesof formally allocated roles for leading a team.

e.g. team leader, supervisor, reviewer, planner, foreman, manager

1. Explain why it is important for a team to have anoverall goal.

The team goal may be decided by the team leader or manager to ensure there is an outcome. The goal maybe to excavate foundations within a set time, or put a roof on in a set time, or clean up within a set time. Goals ideally should be SMART.

1. What are some potential causes of conflict between employees in the workplace?

Poor communication, poor management, unfair treatment, unclear job roles, bullying or harassment, unequal workloads.

1. Identify who you could ask for help in a difficult situation.

Supervisor, team leader, manager, HR

1. Stateways of improving own working with others in the future.

The focus should be on improving the learner’s interaction with others and not on how successfully the activity was completed.